

QUARTERLY REPORT OF BHARUCH O&M CRICLE CGRF FOURM

Name of the Forum : CGRF-Bharuch, DGVCL.

Quarter : First Quarter Financial Year : 2026-27

Sr. No	Parameters		Delay in restoring supply	Quality of supply	Meter problem	Billing problems	Quality of service	Others	Total
1	Grievances Pending at the end of previous quarter		0	0	0	1	0	0	1
2	Grievances received during the quarter		0	0	0	1	2	0	3
3	Total Grievances (1+2)		0	0	0	2	2	0	4
4	Grievances redressed during the quarter		0	0	0	2	1	0	3
5	Balance Grievances to be redressed (3-4)		0	0	0	0	1	0	1
6.	Grievances Successfully redressed during the quarter	a) Within 30 days	0	0	0	2	1	0	3
		b) After 30 days	0	0	0	0	0	0	0
7.	Grievances in the process of Redressal		0	0	0	0	1	0	1
8.	Grievances pending for more than 30 Days		0	0	0	0	0	0	0
9	Number of Cases redressed in favor of the Licensee		0	0	0	0	0	0	0
10	Number of Cases redressed in favor of the Consumers		0	0	0	1	1	0	2
11	Others		0	0	0	1	0	0	1
12	No. of sittings in the quarter		1						
13	No. of sitting attended by the Chairperson		1						
14	No. of sitting attended by the Member Finance		1						
15	No. of sitting attended by the Independent Member		0						
16	No. of sitting attended by the Member (Consumer)		1						
17	No. of sitting attended by the Member (Prosumer)		1						

