

QUARTERLY REPORT OF SURAT RURAL CRICLE CGRF FOURM

Name of the Forum : CGRF-Surat, DGVCL, Surat.

Quarter : First Quarter Financial Year : 2026-27

Sr. No	Parameters	Delay in restoring supply	Quality of supply	Meter problem	Billing problems	Quality of service	Others	Total
1	Grievances Pending at the end of previous quarter	01	01	0	01	0	02	05
2	Grievances received during the quarter	02	0	0	04	0	01	07
3	Total Grievances (1+2)	03	01	0	05	0	03	12
4	Grievances redressed during the quarter	01	0	0	0	0	1	2
5	Balance Grievances to be redressed (3-4)	02	01	0	05	0	02	10
6.	Grievances Successfully redressed during the quarter	a) Within 30 days	01	0	0	0	0	01
		b) After 30 days	01	0	0	0	0	01
7.	Grievances in the process of Redressal	0	0	0	0	0	0	0
8.	Grievances pending for more than 30 Days	03	0	0	02	01	0	06
9	Number of Cases redressed in favor of the Licensee	0	0	0	0	0	0	0
10	Number of Cases redressed in favor of the Consumers	0	0	0	0	0	0	0
11	Others	0	0	0	0	0	0	0
12	No. of sittings in the quarter	0						
13	No. of sitting attended by the Chairperson	0						
14	No. of sitting attended by the Member Finance	0						
15	No. of sitting attended by the Independent Member	0						
16	No. of sitting attended by the Member (Consumer)	0						
17	No. of sitting attended by the Member (Prosumer)	0						

