



MGVCL

An ISO 9001:2000 Certified Company

MADHYA GUJARAT VIJ COMPANY LIMITED

Baroda City Circle, Navlakhi Compound, Vadodara - 390 001

Tel. No: (0265) 2426270

Web Site: www.mgvcl.com E-mail: barodacity@gebmail.com

Corporate Identity No. U40102GJ2003SGC042907



No. MGVCL/BCC/CGRF/2026/9272

Date: 09 JUL 2026

By RPAD

To
The Secretary,
Gujarat Electricity Regulatory Commission,
6th Floor, GIFT ONE, Road 5C, Zone 5,
GIFT City, Gandhinagar - 382355

Sub: Action Taken Report on CGRF Orders issued to complainants during 1st Quarter
(April-2026 to June-2026)

Dear Sir,

With reference to the above, please find enclosed herewith the statement showing the Action Taken Report on CGRF Orders issued to complainants during the 1st Quarter i.e. from April-2026 to June-2026.

This is submitted for your kind information and records.

Thanking you,

Yours sincerely,
For & on behalf of CGRF

(P.N. Thanawala)
Chairperson, CGRF &
Superintending Engineer
MGVCL, Baroda City Circle

Encl.: As above

Copy To:
C.E. (Proj.), MGVCL, Corporate Office, Vadodara.
.....For information please.

Madhya Gujarat Vij Co Limited, Corporat Office, Vadodara

Statement showing the details of Action Taken for the Qtr 1 April 26 to June 2026 CGRF orders issued

SR. No.	Name of the consumer	Address	Complaint No	Forum order No. & Date	Report of Action taken
Baroda City Circle					
1	Mahendrabhai D Patel	206, 2nd Floor, Infinity Arcade, Pratapnagar, Vadodara	MG300 & MG310	1491 Dated 12.05.2026	The consumer had submitted grievance regarding installation of Smart Meter without consent, failure of Auto Debit system for bill payment due to replacement of Meter & disconnection of Power supply without notice for Con. No. 14107/15423/8. The hearing was held on 30.04.2026 & Forum had issued an order as "The installation of Smart Meter is in order as per the Notification of CEA, the failure of auto debit system was not due to the default of MGVL & the power supply was disconnected due to non payment of electricity bill which is in order. The consumer is asked to make full payment of the outstanding electricity bill amount with reconnection charges & other applicable charges as per the provisions of GERC supply code to reconnect the power supply".
2	Jagdiah Namkeen Private Limited	C-13, Road No. 1, Sardar Ind. Estate, Ajwa Road, Vadodara.	MG269	1605 Dated 18.05.2026	The consumer had submitted grievance regarding rejection of load enhancement application for its Con. No. 16705/50054/9 due to outstanding of ₹ 6,61,867.90. The hearing for the same was held on 30.04.2026 & Forum had ordered as "The Forum is not in a position to deliver the order as per the provision of GERC Regulation Clause No. 2.22 (2) (ii) as the disputed amount is more than 1 lakh. The consumer is advised to approach Company Level Forum".