



MADHYA GUJARAT VIJ COMPANY LTD.
Circle Office Nadiad, 3rd Floor, Nagar Palika Bhavan,
Railway Station Road, NADIAD-387001
E-mail: senadiad.mgvcl@gmail.com Web Site: www.mgvcl.com
CIN NO. U40102GJ2003SGC042907
Registered & Corporate Office: Sardar Patel Vidyut Bhavan, Race Course,
Vadodara: 390007



No. MGVCL/NDC/CGRF/2026-27/2509

Date: - 7 JUL 2026

By RPAD

To
The Secretary,
Gujarat Electricity Regulatory Commission,
6th Floor, GIFT ONE,
Road 5C, Zone 5, GIFT City,
Gandhinagar - 382355.

Sub: Monitoring Report of Complaints Received, Redressed, and Status of Implementation of Consumer Orders by Field for the 1st Quarter (Apr-2026 to June-2026)

Dear Sir,

Enclosed herewith is the monitoring report regarding the complaints received, redressed, and the status of implementation of consumer orders by the field offices for the 1st quarter, i.e., Apr-2026 to June-2026.

This is submitted for your kind information and record.

Thanking you,

Yours sincerely,
For & on behalf of CGRF

(S.P. Sagar)
I/c Chairperson, CGRF &
Superintending Engineer
MGVCL, C.O. Nadiad

Encl.: As above

Copy to:
The Staff Officer,
Office of the Electricity Ombudsman,
Gujarat Electricity Regulatory Commission
Ground Floor & First Floor, CMIS Building
Telephone Exchange,
Bimanagar, Jeevandham Road
Ahmedabad 380015
Tele No. 079-26302689

alc
S-A-Dhw
06-07-26
6/7/26

Name of Forum									
Madhya Gujarat Vij Company Limited, Nadiad O&M Circle, Nadiad (Format I)									
Quarter 4th i.e. Apr 26 to June 26 of FY 2026-27									
Sr No.	Parameters	Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total	
1	Grievances pending at end of previous quarter	0	0	0	0	0	1	1	
2	Grievances received during this quarter	0	0	0	0	0	7	7	
3	Total grievances (1 + 2)	0	0	0	0	0	8	8	
4	Grievances redressed during the quarter	0	0	0	0	0	8	8	
5	Balance Grievances to be attended (3-4)	0	0	0	0	0	0	0	
6	Grievances successfully redressed during the quarter.	a) Within 30 days	0	0	0	0	8	8	
		b) After 30 days	0	0	0	0	0	0	
		Total	0	0	0	0	8	8	
7	Grievances in the process of redressal	0	0	0	0	0	0	0	
8	Grievances pending for more than 30 days	0	0	0	0	0	0	0	
9	Number of cases redressed in favour of licensee	0	0	0	0	0	2	6	
10	Number of cases redressed in favour of consumers	0							
11	Others	6							
12	Number of sitting in the quarter	1							
13	Number of sitting attended by Chairperson	1							
14	No. of sitting attended by the Independent Member	1							
15	No. of sitting attended by the Representative of Consumer	1							
16	No. of sitting attended by the Representative of prosumer	1							
17	No. of sitting attended by the Finance Member	1							

Name of Forum

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Name of Forum Madhya Gujarat Vrij Co. Limited, Nadiad O&M Circle Nadiad (Format II)									
Quarter 4th i.e. Apr-26 to June-26 of FY -2026-27									
Sr. No	Case No.	Name of Applicant	Address	Subject of the case in brief	CGRF judgement No and Date	Order of CGRF in brief	Time period given in order for implementation	Whether Consumer approached the Electricity Ombudsman?	Status of compliance on CGRF order (provide date of completion in case order is implemented)
1	MG302	ATULKUMAR MOHANLAL SHAH	Opp. Sander Bhawan, Nr. Sander Station, Nadiad-387001	Consumer Having NRGP Connection and PDC by sub division due to arrears and consumer complain that his connection made PDC Without Intimation	NDC/TECH/CGRF/ MG302-305/1704 DT..16.05.2026	AS CONNECTION DEMANDED IS NRGP AND SHOP OWNER RAISE OBJECTION AGAINST CONNECTION THEREFOR WHENEVER NOC RECEIVE FROM SHOP OWNER THEN CONNECTION WILL RELEASE	NA	YES	
2	MG305	ATULKUMAR MOHANLAL SHAH	Opp. Sander Bhawan, Nr. Sander Station, Nadiad-387001	Consumer Have applied for New Connection due to his old connection made PDC and in this regard Sub Division release his new Connection and Remove his connection same day after objection of authorised person of original shop owner	NDC/TECH/CGRF/ MG302-305/1704 DT..16.05.2026	AS CONNECTION DEMANDED IS NRGP AND SHOP OWNER RAISE OBJECTION AGAINST CONNECTION THEREFOR WHENEVER NOC RECEIVE FROM SHOP OWNER THEN CONNECTION WILL RELEASE	NA	YES	