

CONSUMER GRIEVANCE REDRESSAL FORUM : (BHUJ CIRCLE LEVEL Forum)

PASCHIM GUJARAT VIJ COMPANY LIMITED Power House Compound, hospital Road, Bhuj – Kutch

QUARTERLY REPORT : OF :

Quater-01

2026-27

Format-I

Sr. No.	Parameter		Delay in Restoring supply	Quality of Supply	Meter Problems	Billing Problems	Quality of service	Others	Total	
1	Grievances pending at end of previous quarter		0	1	0	0	0	0	1	
2	Grievances received during this quarter		0	0	0	0	1	1	2	
3	Total grievances (1 + 2)		0	1	0	0	1	1	3	
4	Grievances redressed during this quarter		0	1	0	0	0	1	2	
5	Balance Grievances to be attended (3-4)		0	0	0	0	1	0	1	
6	Grievances successfully redressed during this quarter.	a) Within 30 days	0	0	0	0	0	1	1	
		b) After 30 days (*)	0	1	0	0	0	0	0	1
		Total	0	1	0	0	0	0	0	2
7	Grievances in the process of redressal		0	0	0	0	1	0	1	
8	Grievances pending for more than 30 days (**)		0	0	0	0	1	0	1	
9	No of cases redressed in favour of licensee		0	0	0	0	0	0	0	
10	No of cases redressed in favour of consumer		0	0	0	0	0	0	0	
11	Others		0	1	0	0	0	1	2	
12	No of sittings in the quarter		2							
13	No of sittings attended by Chair Person		2							
14	No of sittings attended by Member Finance		2							
15	No of sittings attended by Independent Member		2							
16	No of sittings attended by Prosumer Member		0							
17	No of sittings attended by Consumer Member		2							
Note :	No any application related to prosumer Representative so in this quarter prosumer member are not present.									
	*Due to busy schedule of Chair person/March ending									
	**One case Decision pending in Forum Committee									

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Format-I Statement of implementation order of CGRF issued in favour of consumers (Current Quarter)

[illegible]

[illegible]